Terms and Conditions

quirico

Terms of Supply

These terms and conditions apply to all purchases from The Quirico Company Ltd. By confirming an order, the buyer acknowledges that they have read, understood and agreed to be bound by these terms. Please read them carefully.

Pricing

1. All prices are valid for 30 days from the time of providing a quote.
2. Many of our furniture products can be 'made to measure'. If you would like an item 'made to measure' please ask for a quote. If goods are supplied to the buyer's specifications, the buyer is solely responsible for ensuring that they are accurate.
3. All prices quoted exclude transportation unless otherwise stated.

Placing Orders

1. Orders may be placed using any of the following methods:
    - Electronically to info@thequiricocompany.com
    - By post to The Quirico Company Ltd, 22 Melrose Gardens, London W6 7RW
    - By telephone, please call +44 (0) 207 3714287
2. On receipt of your order we will issue a Proforma Invoice for 50% of the total cost of the order (75% for made to measure orders). Payment of this Proforma Invoice will be taken as confirmation of your order. All goods must be paid for in full before any collection or delivery arrangements will be made. Please note that it is the buyer's responsibility to ensure that the goods are the correct dimensions both for access to the delivery address and the space for which the goods are intended.
3. No cancellation, of all or part of an order, will be accepted without our written approval, even if this is as a result of a delay in production and delivery times. If cancellation of an order is agreed, a further charge may be incurred.

Delivery

Depending on the products different lead times apply. We are committed to delivering orders in the quickest time possible. Typical delivery times are as follows:

- Standard Items of Furniture: 8 - 10 weeks
- Bespoke Items of Furniture: Up to 16 weeks
- Accessories and Lighting: 2 - 4 weeks

The delivery time will be stated on your order confirmation but we regret that delays can sometimes occur which are outside our control.

Delivery charges will be discussed with you at the time of order. These are calculated according to the destination, size, weight and type of product. Please note deliveries are made in good faith, on the strict understanding that the buyer has ensured that the goods concerned can access the desired area freely and without any difficulty whatsoever. Any return is at the buyer's expense.

Please note that all deliveries take place during working hours from Monday to Friday. Assembly is not included but, where assembly is necessary, instructions will be provided.

Damaged Goods

Any problems with items delivered must be notified to The Quirico Company Ltd and confirmed by a registered letter within 48 hours of delivery. You are therefore advised to assemble items promptly.

If delivery is postponed by you, the goods will be held in storage but the timing of our Final Invoice and the due date for payment will still be based on the agreed date of shipping (see below) and additional storage and delivery costs may be incurred.

No product can be returned without our prior written agreement.

Payment
As detailed above, payment of our Proforma Invoice will be taken as confirmation of your order. The remaining balance will be due prior to delivery. All goods must be paid for in full before any collection or delivery arrangements can take place. Any cheques and banker's drafts are to be made payable to The Quirico Company Ltd. Any overdue payment will bear interest without prior notice.

Products will remain our property until full payment is received.

Please note: The individual appearance of items made from materials such as textiles, wood, leather or glass may vary.

These conditions do not affect your statutory rights.

VAT No: GB 918 6467 86

Reg. Office: Lynton House, 7 – 12 Tavistock Square, London WC1H 9BQ